

EXCEPTION CODE SUMMARY SHEET

REQUIREMENT CODES

IDENTIFICATION SERIES The QC unit did not IDENTIFY AN ISSUE

- 110 Could potentially affect the Key Week.
- 120 Could not affect the Key Week.

PURSUIT SERIES The QC unit did not PURSUE ISSUES TO A SUPPORTABLE CONCLUSION

- 210 Obtain adequate facts from the employer.
- 220 Obtain adequate facts from the claimant.
- 230 Obtain adequate facts from third parties.
- 240 Obtain adequate facts from SESA.
- 250 Obtain a necessary rebuttal.
- 260 Refer to another unit for pursuit.
- 270 Other, not elsewhere classified.

RESOLUTION SERIES The QC unit did not PROPERLY RESOLVE ISSUE

- 310 Issue a monetary redetermination.
- 320 Issue a non-monetary determination or redetermination.
- 330 Issue a monetary redetermination consistent with State written law/policy.
- 340 Issue a formal non-monetary determination or redet consistent with State written law/policy
- 350 Afford due process.
- 360 Take other required actions.
- 370 Issue formal warnings.
- 380 Other, not elsewhere classified.

PROCEDURE SERIES The QC unit did not APPLY QC PROCEDURES CORRECTLY

- 410 Include documentation.
- 420 Properly record information.
- 430 Conduct interviews as required, or explain
- 440 Attend appeal hearings, or explain.
- 450 Follow required Interstate procedures, or explain.
- 460 Account for all sampled cases/enter data in system.
- 470 Other, not elsewhere classified.

CODING SERIES The QC unit did not CODE THE CASE ACCURATELY

- 510 Process data accurately, clerical.
- 520 Process data accurately, misunderstanding.

OTHER Miscellaneous

- 900 Grossly incomplete (case cannot be reviewed

without significant improvement)

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ISSUE CODES

The REQUIREMENT CODE exception relates to an ISSUE involving:

- 010 Monetary Eligibility.
- 020 Covered Employment.
- 030 Dependency.
- 040 Requalifying Wages/work in Subsequent Benefit Year.
- 050 Seasonal Wage Credits.
- 060 Employed.
- 070 Separation, Voluntary Quit.
- 080 Separation, Discharge
- 090 Labor Dispute
- 110 Work Refusal
- 120 Removal of a disqualification
- 130 Able to Work
- 140 Available for Work
- 150 Actively Seeking Work
- 160 Other Eligibility Issues
- 170 Between Terms Denial
- 180 Issuance of Overpayment/Underpayment Actions
- 190 Disqualifying Wages
- 210 Disqualifying Income
- 220 Fraud/Misrepresentation
- 230 Employment Service (Job Service) Registration
- 240 Alien Status
- 250 Other Issues, not elsewhere classified.

PROCESS POINT CODES

The REQUIREMENT CODE exception relates to an investigative PROCESS involving:

- 100 Original Claims/Tax Records.
- 200 Claimant Interviews
- 300 Base Period Wage Verifications
- 400 Employer Separation Statements
- 500 Work Search, Union, Private Employment Agency Interviews/Verifications.
- 600 Other Income, Work and Earnings Verifications.
- 700 Agency Policy Statements.
- 800 Case completion/Summary of Investigation
- 900 Other Process Points, not elsewhere classified

DCI ITEM

The REQUIREMENT CODE exception relates to one of the DCI items.

b01 through b13
c01 through c09

f01 through f13
g01 through g15

d01 through d08
e01 through e19

h01 through h11
ei1 through ei8